

# ioCells™

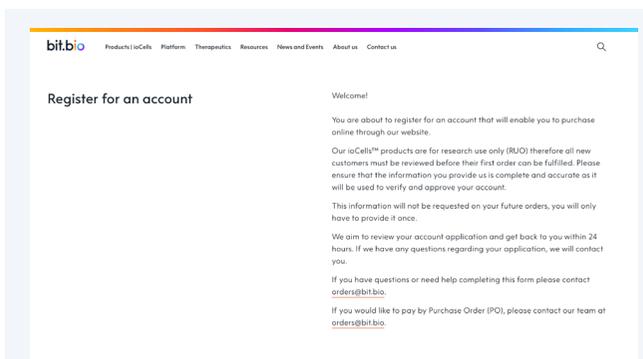
## Placing your online order

Step-by-step guide



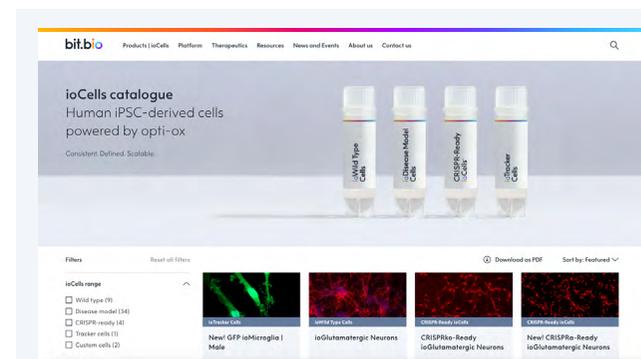
To create an account with bit.bio, please register [here](#). Once we receive your registration, we will review your application and notify you via email once approved.

- Please note that you only need to provide this information once, future orders will not require re-submission. You will simply have to login into your bit.bio purchasing account.
- We aim to review your account application and get back to you within 1 business day. If we have any questions regarding your application, we will contact you directly.
- If you have questions or need help completing the registration form, please contact us at [orders@bit.bio](mailto:orders@bit.bio).
- Once your account is approved, follow these steps to place an order online.



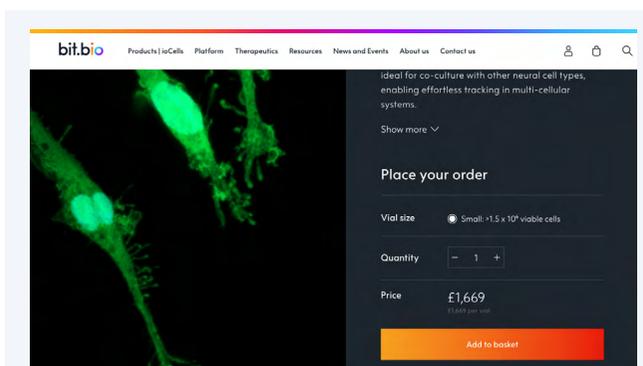
### Step 1.

Start by logging into your bit.bio account using your registered email and password.



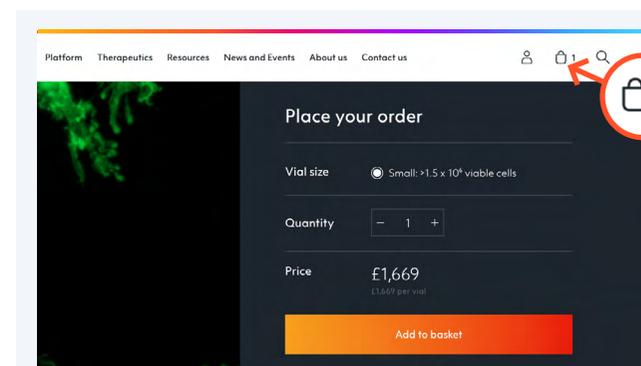
### Step 2.

Browse our website, visit the [product catalogue](#) and navigate to the product you wish to purchase.



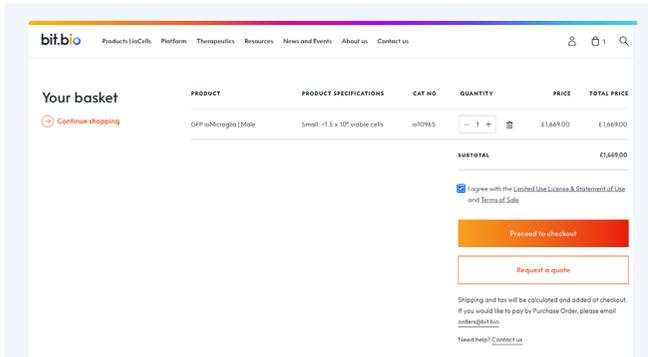
### Step 3.

On the product page, select your vial size, the required quantity, and click "Add to basket". Your product would now have been automatically added to the basket.



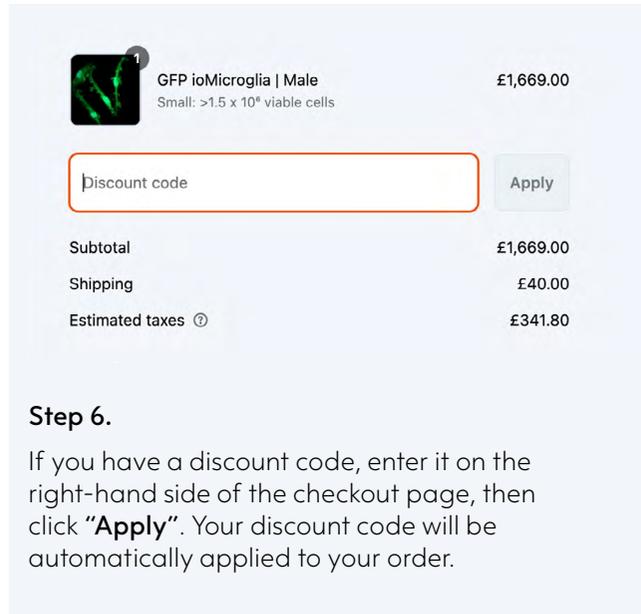
### Step 4.

Click on the basket icon at the top right of the page to review your order.



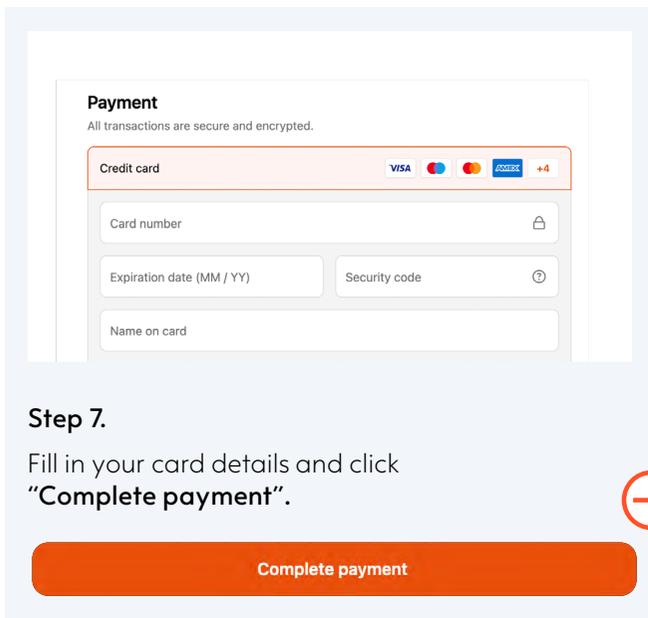
### Step 5.

Once happy with your order details, click the box to agree to the terms and conditions, then click **“Proceed to checkout”**.



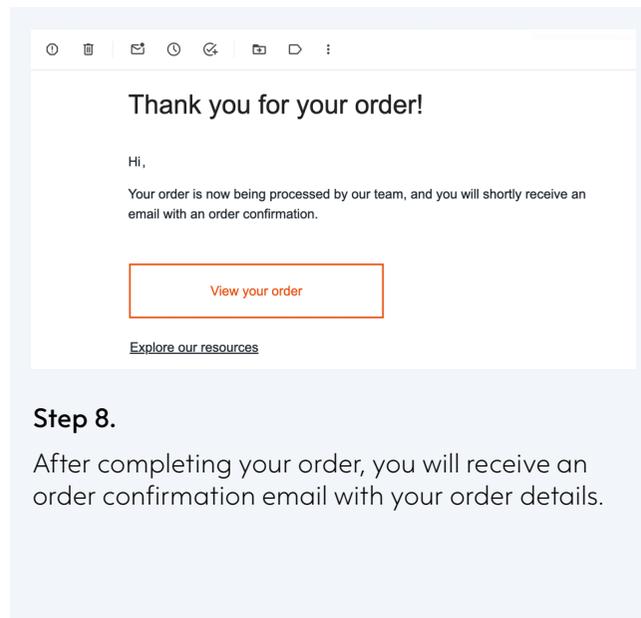
### Step 6.

If you have a discount code, enter it on the right-hand side of the checkout page, then click **“Apply”**. Your discount code will be automatically applied to your order.



### Step 7.

Fill in your card details and click **“Complete payment”**.



### Step 8.

After completing your order, you will receive an order confirmation email with your order details.

If you need assistance at any stage of the ordering process, please contact us at [orders@bit.bio](mailto:orders@bit.bio).

For the full terms and conditions, please visit [bit.bio](https://bit.bio).

